Castle Resorts & Hotels

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Vice President of Sales & Revenue Development April 2, 2019 AGENDA

• Overview of Castle Resorts & Hotels

Qualitative & Quantitative Stats

Castle's new Hybrid Vacation Rental Model

Disclaimers



Who are we???

Castle Resorts & Hotels Overview

- 30 years in business
- 5 Hawaiian Islands, 1 New Zealand
- 20 Hotel/Condominium Resort properties
- 1,200+ rooms



What are we???

- Castle Resorts & Hotels is a Hospitality Management company
 - Hotel (boutique and full service)
 - Condominium Resort (on site)
 - Condominium Resort (off site)
 - Vacation Rental (individually advertised units) HUH???



Tourism Headlines (7 years)

ANNUAL 2012 TOTAL VISITOR SPENDING REACHED A RECORD \$14.3 BILLION WHILE TOTAL ARRIVALS WAS THE HIGHEST EVER

TOTAL VISITORS TO HAWAI'I REACHED A RECORD 8.2 MILLION IN 2013 TOTAL VISITOR EXPENDITURES INCREASED TO \$14.5 BILLION

A RECORD 8.3 MILLION VISITORS CAME TO HAWAI'I IN 2014 TOTAL VISITOR EXPENDITURES GREW TO \$14.7 BILLION

HAWAI'I TOURISM INDUSTRY SETS NEW RECORDS IN 2015 8.6 MILLION VISITORS; \$15.2 BILLION IN EXPENDITURES

HAWAI'I TOURISM INDUSTRY SET NEW RECORDS IN 2016 \$15.6 BILLION IN VISITOR SPENDING; 8.9 MILLION ARRIVALS

2017 HAWAII TOURISM INDUSTRY SET NEW RECORD TOTALS IN 2017

2018 VISITORS TO THE HAWAIIAN ISLANDS SPENT \$17.82 BILLION UP 6.8%, VISITOR ARRVAL UP 5.8%

http://www.hawaiitourismauthority.org/default/assets/File/research/monthlyvisitors/November%202017/November%202017%20Visitor%20Stats%20Press%20Release%20(final)(1).pdf



http://files.hawaii.gov/dbedt/visitor/visitor-plant/2017VPI.pdf



Just in case ...

Statistics on:

- Number of visitor units
- Island distribution
- Type of property
- Class of rooms

HVCB first published the VPI IN 1964 – 1998 and DBEDT published the VPI IN 1999

- Vacation Rental was always included, BUT the Individually advertised units supplement started in 2014
- Individually advertised unit Data was added due to the evolving segment of vacation rentals, including data on pricing and geographical location of the supply



Visitor Plant Inventory

State of Hawai'i

80.000

70,000

50 000

40.000

30,000

20.000

STATE TOTAL

Hawaii Island

Kauati

Lânai

H Mani

Kauati

III Secti

77,138 79.092 80,709 80 751

11 085 11.349 11 286 10.811

8 582 8 4 4 4 8 821

252 252

189 182 244 244

20.972 21.465

The total number of units in the State of Hawai'i Visitor Plant Inventory for 2018 was 80,751 visitor units, 0.1 percent higher than in 2017 [Figure 2].

- Nearly half (48.4 percent) of the state's visitor units were located on O'ahu, with the majority of units located in Waikīkī. Maui had the second most units (26.5 percent) followed by Hawai'i Island (13.4 percent) and Kaua'i (11.2 percent). Moloka'i and Lāna'i had the fewest lodging units and combined totaled less than one percent of all Hawai'i lodging units.
- A large majority of the lodging supply in the state was made up by Hotel units (54.3 percent). Vacation Rentals, Timeshares, and Condominium Hotels accounted for 16.2 percent, 14.8, and 13.1 percent of all lodging units, respectively.

7 1 2 2 80.00

> 116 99

10,942

312

43.304

907

311 339

43.912 44.802 43.857

583 552

60.00

40,00

20.00

STATE TOTAL

II Condo Hote

Vacation Rental Un

Hostels



339 358

• .

Figure 1: State of Hawai'i - Inventory by Island (Units

80 709

9.022

21.367

.

229 218

21,250

INDIVIDUALLY ADVERTISED Unit Inventory

Shocking numbers:

- 2014 HTA reported <u>7,162</u> officially reported vacation rental units (22,238 individually advertised units)
- 2015 HTA reported <u>10,942</u> officially reported vacation rental units (**27,177** individually advertised units)
 - Use 17,000
- 2016 HTA reported <u>10,918</u> officially reported vacation rental units (**32,565** individually advertised units)
 - Use 20,000
- 2017 HTA reported <u>12,659</u> officially reported vacation rental units (**38,100** individually advertised units)
 - Use 23,742

....what does this mean?

